

# ADDITIONAL PROTECTION WHEN YOU TRAVEL



**Emergencies can happen while traveling, but help is only a phone call away with Cigna Secure Travel.**

**Cigna Secure Travel® offers pre-trip planning, assistance while traveling and emergency medical transportation benefits for covered persons traveling 100 miles or more from home (see your plan for details). Service is a phone call away, 24/7/365 – in an emergency you can even call collect.**

PRE-TRIP PLANNING	TRAVELING ASSISTANCE	EMERGENCY ASSISTANCE*
<ul style="list-style-type: none"> <li>› Immunization requirements</li> <li>› Visa and passport requirements</li> <li>› Embassy/consular referrals</li> <li>› Foreign exchange rates</li> <li>› Travel advisories and weather conditions</li> <li>› Cultural information</li> </ul>	<ul style="list-style-type: none"> <li>› 24-hour multilingual assistance and referral to interpretation and translation services</li> <li>› Referrals to physicians, dentists, medical facilities and legal assistance providers</li> <li>› Arrangements for payment of medical expenses up to \$10,000 if required prior to treatment**</li> <li>› Assistance with lost or stolen items, including luggage and prescription replacement services**</li> <li>› Emergency cash advances, up to \$1,500**</li> <li>› Advancement of bail**</li> </ul>	<ul style="list-style-type: none"> <li>› Emergency evacuation and repatriation, when medically necessary; arrange and cover the cost of transportation to the nearest adequate medical facility***</li> <li>› Travel arrangements for the return of a travel companion or children under age 18 who are left unattended due to the covered person's medical emergency</li> <li>› Cover round-trip transportation as well as accommodations, up to \$150 per day for up to seven days, for a family member or friend to visit a covered person who is hospitalized more than 100 miles away from home for more than seven days</li> <li>› Arrange and cover the costs associated with returning a deceased covered person's remains to his or her place of residence for burial</li> <li>› Emergency message relay, toll-free</li> <li>› Assistance with making emergency travel arrangements**</li> </ul>

**Cigna Secure Travel**

From the United States and Canada, call 888.226.4567  
 From other locations, call collect 202.331.7635  
 Fax: 202.331.1528 Email: [Cigna@gga-usa.com](mailto:Cigna@gga-usa.com)

*Emergency services must be coordinated through Cigna Secure Travel®.  
 Services coordinated outside of this program may not be eligible for payment.*

Policyholder name: \_\_\_\_\_

Policy # \_\_\_\_\_ Group# 57



To learn more call **888.226.4567**

\* Services for medically necessary transport, return of dependent children, return of travel companion, visit of a family member or friend and repatriation of remains are covered by the Cigna Secure Travel program. Expenses for medical care are not covered.

\*\* Covered person is responsible for any advances, payments, travel-related or replacement costs and must provide confirmation of reimbursement. Credit card(s) used to guarantee reimbursement must have sufficient available limit to cover the amount of the advance.

\*\*\* Initial transport by ambulance following a covered medical emergency is excluded.

**Together, all the way.®**



Cigna Secure Travel is provided under a contract with Generali Global Assistance (GGA). GGA and Cigna do not guarantee the quality of any medical services provider or medical facility. The final selection of a local medical provider or facility is the covered person's right and responsibility. The medical professionals or attorneys suggested or designated by GGA are solely responsible for their services. They are not employees or agents of GGA or Cigna. Emergency transport benefits are provided by Cigna and are subject to the terms and conditions of the insurance policy. In the event of any conflict between this document and the terms and conditions of the insurance policy, the insurance policy shall govern. All other services are provided by GGA and are subject to the terms of the service agreement with GGA. Presented here are highlights of the Cigna Secure Travel program. See the plan documents for details.

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